

SF User Group Meeting
October 28, 2009
9:00-11:00 CDT

Call: 712-432-1620
Access Code: 641956#
Minutes assigned to: Mayville

All schools present

General Agenda Items:

1. TouchNet upgrade testing – Dee – checking on schools testing, some issues with user modifiers, prod modifiers are ok, complete testing Nov 5, will be going into production Nov 9th so TouchNet will be down
2. Pay Calendar Off Cycle default – Angela – most everyone has tested, things look good, will go into production evening of Oct 28th
3. Current date on pymt and charge reversals, prevent backdating – Angela – looking to have the current date default
4. Busy times at end of semester – Angela – no one had anything out of the normal end of semester processes, email Angela the tuition calc date that you would like to use – she'll look over the date to see if there are any conflicts – she'll notify everyone if ok then a help ticket needs to be submitted for the date – Saturday Dec 5th production will be down
5. 1098-Ts for 2009 – Angela needs to get set up completed – data that is in stage will be used, stage will be down Nov 30th until Dec 1st – get the feel of the self service feature – start testing – stage will be refreshed Jan 3rd for further testing
6. Student Account Summary report – can this be turned on for students? – Chelsea – not secured yet at this time for students – Marie is going to have Gar look into it, maybe make mods to current report, change some headers and the printing order
7. Verbiage under “payment plan” tab on TouchNet – Chelsea – address more later – Chelsea was not on the call and not exactly sure of what the question was – Dee is going to check with Touchnet about the verbiage so it can refer the student back to the school if they had questions or no payment plan exists
8. Non-student access for faculty/staff to view/pay on accounts – Chelsea – put on hold for now – Chelsea not on call
9. Leadership of SF User Group – Karin – Karin has already served 2 years, tabled until next meeting
10. CC User Group Items – Janet and LaDona
 - Pending issues:
 - a. Update on Guest Role Access – on hold, nothing new on Guest role – too much work for this to happen – Oracle has something in the works that might be of interest
 - b. Student Center default page – not sure of the status at this time
11. Complexity Issues Group – Mary (home address and email addresses issues) still having meetings regarding this issue – a report will go out, talked more on the residency issue, maybe some changes on the collaborative report/or new report
12. Development requests – Marie – Marie went over the spreadsheet and the status of the DR's
13. Other – Mult org id's, paperless billing concerns

Next Meeting: November 25th
Next Minutes: Minot